



# Iontophor II End of Life Notification

**Notification #:** <V2020\_1211 >

**EOL Title:** EOL Notification for Iontophor II Iontophoretic Stimulator

**End of Life (EOL Notification Date):** <12/11/20>

Dear Customer,

Effective immediately, WR Medical is announcing the manufacture discontinue and End of Life (EoL) of the following product:

- 6111 Iontophor II – PM/DX Iontophoretic Stimulator

The last day to order the affected product is <02/26/21>.

- Table 1 describes the End of Life milestones, definitions, and dates.
- Table 2 lists the product part numbers affected by this notification and the suggested replacement product part numbers.

Reason for Termination:

- The Iontophor II used older generation technology, components, and elements which do not stand up to modern standards for medical equipment. Additionally, several components are obsolete and unable to be obtained in quantity.

Replacement Product:

- WR Medical has replacement of the new Ionto4 4-channel Iontophoretic Stimulator.

For more information, please contact WR Medical Sales or your local dealer representative.

Regards,

WR Medical Electronics Co.

[www.wrmed.com](http://www.wrmed.com)



**Table 1: End of Life Milestones**

Milestone	Definition	Date
End of Life (EOL) Notification Date	The date the document that announces the last time buy and end-of-life of a product is distributed to the general public and customer base.	<12/11/20>
Last Time to Buy (LTB)* Date	The last date to order the product through a WR Medical point-of-sale mechanism. The product is no longer for sale after this date.	<02/26/21>
End of Service (EoS)** Contract Renewal Date	The last date to extend or renew a service contract for the product.	<N/A>
End of Service Date***	The last date the product will be serviced by an official WR Medical Electronics representative or technician.	<06/30/21>

**Table 2: End of Life Product and Replacement Product Part Numbers**

Current Part Numbers	Replacement Part Numbers	Description
<Part # 5592>	<Part # 5600>	Ionto4 4-channel Iontophoretic Stimulator

\*Manufacture Discontinue and Last Time Buy Definition - As part of WR Medical Electronics Co.’s EOL notification program, this notice serves as a formal communication of WR Medical’s intent to perform a Manufacture Discontinue (MD) of the products listed above and propose a Last Time Buy (LTB) date for each product. For the time between LTB, MD and EOL, emergency recovery and/or upgrades may be performed in accordance with customer-specific service plans or upgrade agreements, as negotiated prior to LTB.

\*\*End of Service Definition – This notice serves as formal communication of WR Medical Electronics Co.’s intent to end the life of the product noted. No further support will be provided once the End-of-Service (EOS) timeline is reached, except for those customers with valid warranty or contract extensions. WR Medical will maintain spares and support capability throughout the life of all contracts currently in place. As of the EOL date, any new support contracts will only be issued through the EOS date. Emergency recovery and/or upgrades may be performed in accordance with customer specific service plans or upgrade agreements as negotiated prior to EOL.

\*\*\*We will honor all one-year warranties for purchases made in 2020 and 2021.